Welcome to Thomas Hospital. For more than 50 years, we have provided excellent passionate and compassionate service that has earned us the distinction as one of the nation’s 100 Top Hospitals® by Thomson Reuters. We are pleased that you and your physician have selected us to provide your medical care. If you have any questions or concerns, please don’t hesitate to ask your physician or nurse.

WE BELIEVE OUR PATIENTS DESERVE:
- To feel welcome
- To be treated ethically with dignity, courtesy and respect
- Quality care
- To participate in personal treatment and care decisions
- Personal privacy and confidential management of information
- Safety and security

FOOD SERVICE
Patients receive a daily menu or meals are prepared with specific diet requirements. If you have dietary restrictions, your clinical dietician may visit you to discuss the diet. If you would like to meet with the dietician, please notify your nurse. Occasionally, a visitor may want to bring you a special food item from home. In that case, you must get permission from your physician or nurse allowing them to bring food.

VISITOR MEALS
Visitors who wish to eat with you may take advantage of the guest tray service by purchasing guest meals at a reduced rate from the registration department located on the first floor.

THOMAS HOSPITAL CAFE’
The Thomas Hospital Cafe’ is located on the ground floor of the hospital and offers healthy meal options. The cafe’ features several food stations: pizza and pasta, chef’s selections, grill and hot entrees, salads and wraps. Breakfast - everyday from 7 to 10 a.m. and 4:15 p.m. for dinner. Meals are provided free of charge to one adult staying with a pediatric patient.

PATIENT SAFETY
Please follow these guidelines to help provide a safe environment during your hospitalization:
- Tell caregivers about your medical history, allergies, medications you are taking and existing health conditions such as diabetes.
- Provide a list of your current medications, including herbal supplements, vitamins and over-the-counter products. Do not take medications or products from home while at the hospital unless instructed by your nurse or physician.
- Ask questions about your treatment plan, tests, procedures, medications and discharge instructions. A pharmacist is available to provide information about your medications.
- Ask caregivers to identify themselves before they give medication to you or begin a treatment. All employees are required to wear hospital-issued photo identification badges.
- Your nurse explains medication side effects. Tell your caregivers if you believe you are experiencing side effects.
- Your caregiver asks your name and checks your armband to verify your identity.
- Remind physicians, caregivers and visitors to wash their hands before caring for you or your child. Clean hands help protect you from germs.
- Request assistance from a caregiver before getting out of bed in order to prevent the risk of a fall.
- Do not leave the nursing unit without permission from your nurse.
- Speak up if a situation feels unsafe or seems out of the ordinary.

If you perceive a patient safety risk and have suggestions for improving safety in the hospital, please call ext. 21512.

More, devoted to your care.